



Vacancy Announcement



Exciting Career Opportunity

Foreign Trade Bank of Cambodia (FTB) is the first commercial bank in Cambodia, a truly local bank trusted since 1979. FTB has been providing customers with safe and reliable banking services. With the vision to be the preferred commercial bank in Cambodia, we continue supporting customer to grow and prosper while offering stable and long term career opportunities for all staff. As we are expanding the operation and building a high performing team to support our long-term sustainable growth, we are looking for highly motivated and qualified candidates to join with our "Employer of Choice Bank"

Staff, Banking Application Administration Unit (01 Positions based in Head Office)

The staff of the banking application administration unit ensures the completion of daily activities in the unit, ensuring alignment with users' requests and relevant tasks assigned by the line manager.

Main Duties

- Oversee the daily close of business operations for both core banking and Anti-Money Laundering (AML) systems, ensuring all transactions are properly finalized, reconciled, and documented;
- Process requests for grant, modify, or revoke user access rights in both core banking and AML systems, ensuring the appropriate permissions are assigned based on roles and responsibilities;
- Check the performance and stability of both core banking and AML systems, identifying any potential risks or performance bottlenecks;
- Proactively address any system issues, bugs, or anomalies by troubleshooting and working with the technical teams to resolve problems quickly and efficiently;
- Utilize monitoring tools to track system health, ensuring systems are running optimally, and that service disruptions or outages are minimized;
- Coordinate and implement necessary maintenance activities, including system patching, upgrades, and security updates to ensure core banking and AML systems are up to date and compliant with the latest standards;
- Collaborate with stakeholders to gather and analyze new requirements for core banking and AML system administration and enhancements;
- Provide support for any other system-related core banking administration task or legacy system;
- Perform other task as assigned by line manager.

Skills/ Experiences

- Bachelor's degree in information technology, or a related field.
- At least 1 years' experience in supporting systems or core banking.
- Technical (OS, DB, and Scripting)
- System monitoring, managing service and logs
- Backup and restoration Skill
- Troubleshooting Skill
- Good understanding of systems or core banking
- Knowledge of system monitoring tools and techniques
- English, and Khmer proficiency
- Analytical thinking and problem-solving;
- Good time management.

How to Apply:

Interested applicants, please send by email attached with a cover letter and your most updated CV (**with current photo**) to: hr@ftb.com.kh or submit the hard copy at Our Head Office, Building No. 33 C-D, Tchecoslovaquie Blvd(169), Sangkat Veal Vong, Khan 7Makara Phnom Penh. Only short-listed candidates will be contacted for interview.

More information, please kindly contact phone number: 081 666 597/081 444 179



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www.ftb.com.kh

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